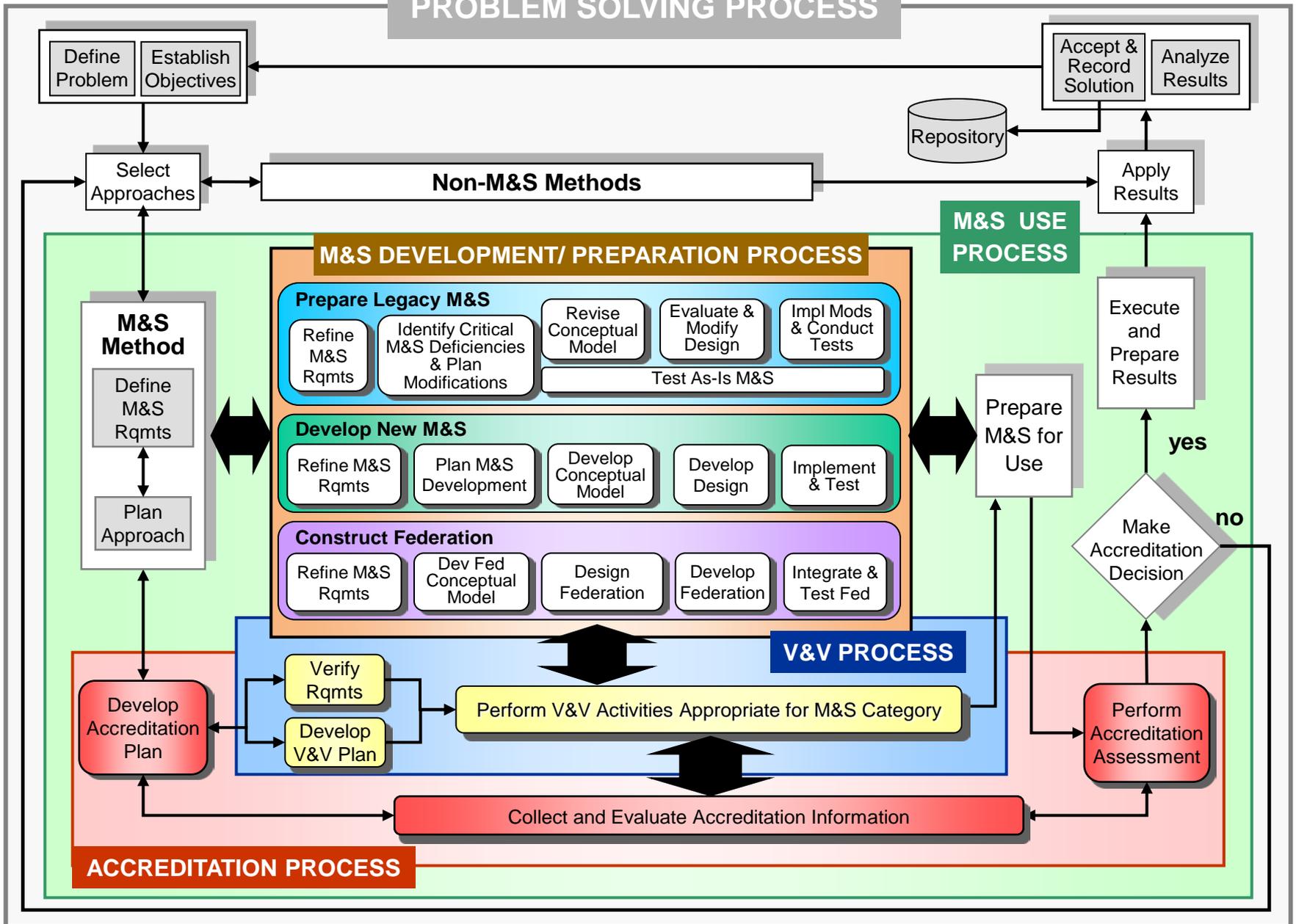


PROBLEM SOLVING PROCESS



The Overall Problem Solving Process